Armed Services Advice Project (ASAP) - A Gateway to Armed Forces Services

CHAMPIONING PARTNERSHIP APPROACH

As a result of the unique PoppyScotland partnership with the CAB network the **Armed Forces Community** across Lanarkshire are able to access a wide range of specialist services

REACHING OUT TO HELP THOSE IN NEED



Armed Forces Champions







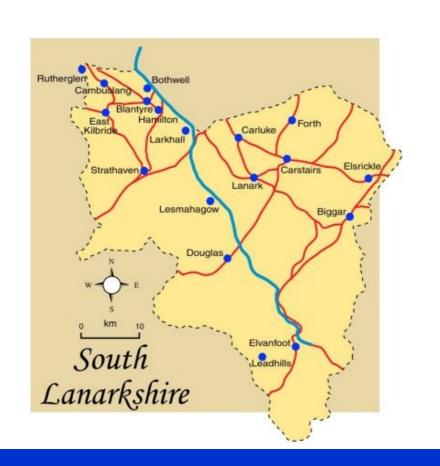








Motherwell & Wishaw Airdrie East Kilbride Bellshill Coatbridge Cumbernauld Hamilton Rutherglen & Cambuslang



There are 318,170 residents in South Lanarkshire.

It is expected that 10% of any community is part of the Armed Forces Community.

Potentially, therefore, 31,817 could be eligible for assistance

Veterans in Receipt of WDP / AFCS

374,005 Veterans	
92,541 Veterans receiving War Disablement Pension	
20,540 Veterans receiving Armed Forces Compensation Scheme payment	
UK	
34,318 Veterans	
9,435 Veterans receiving War Disablement Pension	
1,443 Veterans receiving Armed Forces Compensation Scheme payment	
SCOTLAND	
2,394 Veterans	
1,051 Veterans receiving War Disablement Pension	
109 Veterans receiving Armed Forces Compensation Scheme payment	
LANARKSHIRE	
1,250 Veterans	
528 Veterans receiving War Disablement Pension	
60 Veterans receiving Armed Forces Compensation Scheme paymer	nt
SOUTH LANARKSHIRE	

Armed Services Advice Project



As part of a Scotland-wide initiative, the Lanarkshire Region Armed Services Advice Project (ASAP) delivers information, advice, support and face to face casework to current and veteran members of the Armed Forces Community. In addition to offering the full holistic CAB service, this project is designed to act as a conduit to, and work in partnership with, the range of agencies and charities that support and champion members of the armed forces community.



As a frontline advice service for the Armed Forces Community we meet members in their own home or at their local CAB office. This provides us with a greater insight to where rules, regulations, policies and practices have a negative impact on our clients' lives.

With disability benefits being devolved to the Scottish Government we have been in a position to contribute to the national consultation for improvements that can be made in respect of veterans



Janette Smyth

Audrey Cuthbertson

ASAP - to say thank you does not cover the help you have provided yet again.

The anxiety, stress and worry that a letter from the DWP can cause whilst suffering mental illness can't be highlighted enough. So on that note I took the liberty this morning of bringing the work both you and VWS do to the attention of the minister at the Scottish Parliament. With the utmost respect and thanks.

Quality of Advice

Quality assured to the highest standards

- Scottish National Standards
- (Information and Advice up to level III)
- Money Advice Accredited Training
- · Citizens Advice Scotland Quality Assurance

Outcomes: 2018—2019

Contacts: 939

Issues dealt with: 2,576

Client Financial Gain: £306,974.60

Home Visits: 273



Unforgotten Forces

Unforgotten Forces is aimed at Armed Forces veterans over the age of 65. A partnership between 15 leading organisations who deliver a range of new services and enhancements in areas including advice, access to healthcare, social isolation and respite, as well as creative activities and events for those in care settings.



Just thought I'd relay the praise you have been given by one of our patients. Mrs C says, 'Sonya is absolutely fantastic.' It's always good to pass on positive feedback.

Rosie - Community Nurse Uddingston Hospital

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